



# HENRY COUNTY HEALTH DEPARTMENT 2010 ANNUAL REPORT

Our mission: Promote healthy lifestyles and improve the quality of life for Henry County residents, by providing community education while also preventing and controlling disease and injury.

## MESSAGE TO HENRY COUNTY RESIDENTS FROM HEALTH DEPARTMENT STAFF: IN PURSUIT OF EXCELLENCE

The employees of the Henry County Health Department believe that the residents of Henry County deserve to have the best health department in the entire state of Ohio. While we have a long history of dedicated public service, we believe that we can do better.

We believe that we have the ability to achieve excellence in five key areas:

- **People**— by being the best public health employer in northwest Ohio
- **Service**— by consistently providing exceptional public health services
- **Quality**— by providing client-centered services that are safe, effective, timely, efficient, and equitable
- **Growth**— by leading northwest Ohio in implementing effective public health interventions that improve the lives of Henry County residents
- **Finance**— by maintaining adequate funding to support the provision of all ten essential public health services

During 2010, we made many changes to lay a strong foundation for pursuing excellence in these five areas. We introduced on-going client satisfaction surveys (in English and Spanish) so that our clients (whether

served at the Health Department or in the community) can tell us what we're doing well and how we can improve. (You can tell us about your most recent visit or experience by going to [www.henrycohd.org](http://www.henrycohd.org).)

An annual employee satisfaction survey was introduced so staff could share why they choose to work at the Health Department. They reported the main reason they work here is because they want to make a difference in the lives of Henry County residents! The survey also allowed them to say how the Health Department could become a better employer.

We created Standards of Conduct which outline how we will show our commitments to our coworkers, to service and the community, and to professionalism.

Along with our county health partners, we completed a community health assessment and embarked on creating a community health improvement plan. This means that we're using data provided by county residents to take action to improve the health of Henry County.

All these improvements, and many more, are leading up to our goal of pursuing voluntary public health accreditation when it becomes available in Fall 2011. Accreditation has

existed a long time for hospitals, colleges, and manufacturers, but it is totally new to public health. Accreditation demonstrates to you, the residents of Henry County, that your health department meets national standards of quality. It will show that we are being accountable to our taxpayers by providing the variety and quality of services that all health departments should strive to provide. Achieving accreditation means that we are working hard for the residents of Henry County and that we're committed to continuously improving the quality of our services.

As a resident of Henry County, we think you should expect nothing less!

Note from the Health Commissioner: If you would like to be involved in our improvement efforts (through a focus group, personal interview, or anonymous survey), please contact me personally at (419) 591-3023 or [agoon@henrycohd.org](mailto:agoon@henrycohd.org). We welcome your input and ideas!

Anne Goon, MS, RD, LD  
Health Commissioner



*HERE TO SERVE ALL RESIDENTS OF HENRY COUNTY*

1843 OAKWOOD AVENUE, NAPOLEON, OHIO 43545  
419-599-5545

OFFICE HOURS: MONDAY - FRIDAY, 8:30 AM - 4:30 PM

VISIT US ON THE WEB AT [WWW.HENRYCOHD.ORG](http://WWW.HENRYCOHD.ORG)



# PREVENT. PROMOTE. PROTECT.

## HEALTH EDUCATION AND PROMOTION



Our health educators are actively involved in community efforts to promote healthy lifestyles, prevent illness and injury, and protect vulnerable groups of people. By working with partners throughout Henry County, these positive results were achieved during 2010:

- Stay Tobacco Free Athlete Mentor Program (STAMP) for Napoleon Middle School students (with Napoleon Area Schools)
- Body Mass Index (BMI) screenings in all public elementary schools (with school nurses and BGSU dietetics intern Kelly Secoskey)
- Physical activity and nutrition curriculum for local preschools
- Car seat check-up events (with Ron's Super Valu, Napoleon Clinic and local insurance agents)
- Born Learning Trail (with United Way of Henry County)
- Healthy Homes Initiative to teach residents how to keep their homes safe and healthy for their families
- "Essentials for the Healthy Home Practitioner" training for builders, remodelers, landlords, housing inspectors, and home visitors
- Lead case management services for families whose children have high blood lead levels
- Health education provided at Kidz' Fest; Kids' Day and Seniors' Day at the Henry County Fair; Henry County Senior Center; local schools; and other area agencies

## ENVIRONMENTAL HEALTH

Environmental Health sanitarians are working in the community every day to protect local residents from illnesses that could be caused by contaminated food or water. Our sanitarians completed 534 inspections of local food service operations, retail food establishments, food vending locations, mobile food units, and temporary food locations during 2010. They also made sure that household water and sewage systems had been installed properly (to ensure a safe water supply) and investigated numerous animal bite reports (to protect people from rabies).



|                                     |     |
|-------------------------------------|-----|
| <b>PRIVATE WATER PROGRAM</b>        |     |
| WATER SUPPLY SYSTEM PERMITS         | 29  |
| WATER SAMPLES COLLECTED             | 86  |
| <b>RESIDENTIAL SEWAGE PROGRAM</b>   |     |
| HOUSEHOLD SEWAGE SYSTEM PERMITS     | 14  |
| <b>PUBLIC HEALTH NUISANCES</b>      |     |
| COMPLAINT INVESTIGATIONS            | 17  |
| SMOKE-FREE WORKPLACE INVESTIGATIONS | 4   |
| <b>FOOD PROTECTION PROGRAM</b>      |     |
| FOOD FACILITY INVESTIGATIONS        | 534 |
| <b>RABIES CONTROL PROGRAM</b>       |     |
| ANIMAL BITES REPORTED               | 64  |
| <b>OTHER PROGRAMS</b>               |     |
| CAMPGROUND INSPECTIONS              | 14  |
| MOBILE HOME PARK INSPECTIONS        | 13  |
| SWIMMING POOL AND SPA INSPECTIONS   | 17  |
| TATTOO/BODY PIERCING INSPECTIONS    | 2   |

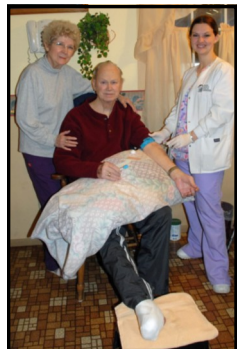
## HENRY COUNTY HOME HEALTH & HOSPICE OF HENRY COUNTY

*"HOME TOWN PEOPLE CARING FOR YOU"*

The highly-experienced and dedicated staff of Henry County Home Health & Hospice provides a wide variety of professional and compassionate healthcare and supportive services in the home. These range from follow-up care after a hospitalization and short-term care following a surgery to palliative care (relief of pain and uncomfortable symptoms) for those with life-limiting illnesses or conditions. Our skilled team of professionals include nurses, a social worker, chaplain, physical therapist, occupational therapist, speech therapist, and home health aides, all providing care under the direction of a physician.

Across the nation, health care is shifting to the use of electronic health records. Home Health & Hospice of Henry County embraced this technology and moved to an electronic medical record during 2010.

Home health and Hospice care is covered under Medicare, Medicaid, and many private insurances. Call (419) 599-5612 to set up services in your home today.



|   |       |
|---|-------|
| PATIENTS ADMITTED                             | 327   |
| TOTAL HOME VISITS                             | 8,101 |
| NURSING VISITS                                | 3,268 |
| PHYSICAL, OCCUPATIONAL, SPEECH THERAPY VISITS | 1,369 |
| SOCIAL WORKER CONTACTS                        | 121   |
| HOME HEALTH AIDE VISITS                       | 3,416 |

# PREVENT. PROMOTE. PROTECT.



## NORTHWEST OHIO DENTAL CLINIC



The Northwest Ohio Dental Clinic provides top-notch dental care to residents of Defiance, Fulton, Henry, Paulding, Putnam, and Williams counties. Children, teens, and adults of all ages who have no insurance, Medicaid, or private insurance are accepted.

A full range of dental services are provided, and a sliding fee scale (based upon family size and household income) is available for uninsured clients.

The Dental Clinic employs 2 dentists, 3 dental hygienists, 4 dental assistants, 1 receptionist, and 1 billing clerk.

54 kids received free dental care worth over \$14,000 on "Give Kids a Smile! Day" in February; a dozen dentists and dental staff donated their time and services to make this possible.

To learn more about the wide variety of dental services available or to schedule an appointment, please call the Dental Clinic at (419) 591-3060, Monday- Friday, 8:00 a.m. - 5:00 p.m.

|                                |       |
|--------------------------------|-------|
| PATIENTS SERVED                | 3,049 |
| CHILDREN UNDER AGE OF 4        | 181   |
| YOUTH/ADULTS AGES 5-21         | 1,157 |
| ADULTS AGES 22-44              | 1,095 |
| ADULTS AGES 45 AND OLDER       | 616   |
| TOTAL NUMBER OF VISITS         | 7,406 |
| PATIENTS WITH MEDICAID         | 70%   |
| PATIENTS WITH NO INSURANCE     | 25%   |
| PATIENTS WITH DENTAL INSURANCE | 5%    |

## PUBLIC HEALTH NURSING

Public health nursing staff provided many different kinds of services in 2010, including:

- Newborn home visits- all new parents can be seen in their home within 6 weeks of delivery by a registered nurse, who teaches them how to properly care for an infant. This is supported by a grant from Ohio Children's Trust Fund.
- Childhood and adult immunizations Based upon client/parent feedback, changes have been made to improve these clinics. Starting January 2011, appointments are being offered in addition to walk-in hours.
- Communicable disease investigations Public health nurses investigated 60 cases of whooping cough (pertussis) in 2010. In contrast, there was an average of 5 cases per year in the previous 5 years (2005-2009). Personnel costs related to these investigations were nearly \$15,000.
- Women's health & family planning Services are provided in both Henry and Defiance counties and are solely supported by grant funds. Services include physical, pelvic & breast exams, and pap smears; STD testing and treatment for men and women; pregnancy testing and referral; HIV counseling, testing and referral; and prescription contraceptives. A sliding fee scale is offered.
- Help Me Grow and BCMH services Families with children ages 0-3 years at risk for or already diagnosed with developmental delays, as well as children of all ages with serious medical conditions, receive services to help connect them to needed health care resources.



### NURSING SERVICES

|  |       |
|--|-------|
| # PATIENTS SERVED- NURSING HOURS                           | 1,558 |
| SCHOOL HEALTH- # OF HEALTH SCREENINGS AT 3 PRIVATE SCHOOLS | 1,012 |
| TB SKIN TESTS  | 369   |
| HIV TESTS  | 160   |
| # FAMILY PLANNING CLINIC VISITS                            | 2,221 |

### IMMUNIZATION PROGRAM

|                           |       |
|---------------------------|-------|
| TOTAL VACCINATIONS GIVEN  | 9,247 |
| SEASONAL FLU VACCINATIONS | 2,161 |

### BCMh PROGRAM

|                          |    |
|--------------------------|----|
| AVERAGE MONTHLY CASELOAD | 70 |
|--------------------------|----|

### HELP ME GROW PROGRAM

|                   |     |
|-------------------|-----|
| FAMILIES REFERRED | 118 |
| # HOME VISITS     | 830 |



## OUR STAFF

The Henry County Health Department employs nearly 70 full- and part-time staff. We welcomed several new employees, while others assumed new roles during 2010.

### New employees:

- Julie Thomas, Nurse Practitioner
- Melissa McHugh, Public Health Nurse
- Melinda Fritz, Physician
- Annie Hastedt, Home Health/Hospice Nurse
- Ashley Dick, Public Health Nurse
- Kristina Sully, Nurse Practitioner
- Jennifer Imthurn, Clerk/Deputy Registrar
- Dianna Delventhal, Home Health/Hospice Nurse

### Staff assuming new roles or duties:

- Jaime O'Neill, Dental Director
- Melissa McHugh, Newborn Home Visitor
- Malissa Davis, Vital Statistics Registrar
- Julie Lauf, Director of Nursing

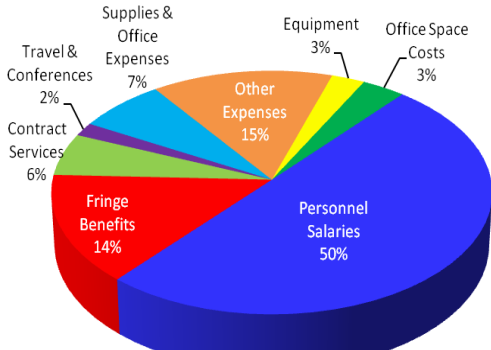
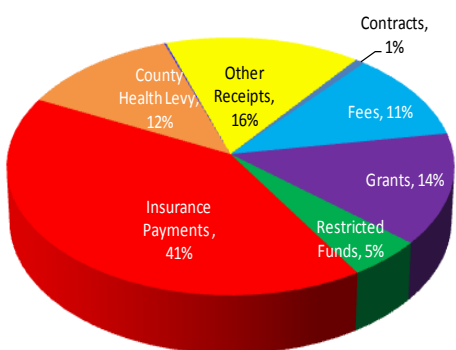
## OUR FINANCES

### INCOME

|                     |                     |
|---------------------|---------------------|
| CONTRACTS           | \$ 28,705           |
| COUNTY HEALTH LEVY  | \$ 484,598          |
| FEES                | \$ 438,487          |
| GRANTS              | \$ 542,670          |
| INSURANCE PAYMENTS* | \$ 1,598,841        |
| OTHER RECEIPTS**    | \$ 603,439          |
| RESTRICTED FUNDS    | \$ 192,701          |
| STATE SUBSIDY       | \$ 5,115            |
| <b>TOTAL INCOME</b> | <b>\$ 3,894,556</b> |

### EXPENSES

|                            |                     |
|----------------------------|---------------------|
| CONTRACT SERVICES          | \$ 215,366          |
| EQUIPMENT                  | \$ 102,958          |
| FRINGE BENEFITS            | \$ 549,957          |
| OFFICE SPACE COSTS         | \$ 133,988          |
| OTHER EXPENSES ***         | \$ 560,980          |
| PERSONNEL SALARIES         | \$ 1,912,100        |
| SUPPLIES & OFFICE EXPENSES | \$ 270,781          |
| TRAVEL & CONFERENCES       | \$ 69,142           |
| <b>TOTAL EXPENSES</b>      | <b>\$ 3,815,272</b> |



\* INSURANCE PAYMENTS INCLUDE MEDICAID, MEDICARE, AND PRIVATE INSURANCE PAYMENTS FOR SERVICES PROVIDED TO CLIENTS.  
 \*\* OTHER RECEIPTS INCLUDE HOSPICE AND CAR SEAT DONATIONS; HOME HEALTH CARE AIDE FEES; CASH ADVANCE PAYBACKS; INTERGOVERNMENTAL FUNDS.

\*\*\* OTHER EXPENSES INCLUDE POSTAGE, PHOTOCOPYING, ADVERTISING, FUND TRANSFERS, TAX SETTLEMENT FEES, HOSPICE MEDICAID BEDS, DURABLE MEDICAL EQUIPMENT COSTS.

## VITAL STATISTICS

|                           |     |
|---------------------------|-----|
| BIRTHS IN HENRY COUNTY    | 174 |
| DEATHS IN HENRY COUNTY    | 166 |
| FETAL DEATHS              | 0   |
| DEATHS UNDER AGE 18       | 6   |
| BIRTH CERTIFICATES ISSUED | 632 |
| DEATH CERTIFICATES ISSUED | 736 |

### MOST COMMON CAUSES OF DEATH\*

- #1 CANCER
- #2 HEART DISEASE
- #3 STROKES
- #4 UNINTENDED INJURIES
- #5 CHRONIC LOWER RESPIRATORY DISEASES
- #6 ALZHEIMER'S DISEASE

\* 2008. SOURCE: OHIO DEPARTMENT OF HEALTH

## TEN ESSENTIAL PUBLIC HEALTH SERVICES

The strength of a public health system rests on its ability to effectively deliver the ten Essential Public Health Services:

1. Understand health issues at the community level.
2. Identify and respond to health problems or threats.
3. Keep people informed about health issues and healthy choices.
4. Engage people and organizations in health issues.
5. Plan and implement sound health policies.
6. Enforce public health laws and regulations to protect health and ensure safety.
7. Make sure people receive the medical care they need.
8. Maintain a competent public health and medical workforce.
9. Evaluate and improve programs.
10. Support innovation and identify and use best practices.

## HENRY COUNTY BOARD OF HEALTH

Ohio law requires the Board of Health to report and take measures to control disease, enforce public health laws, and provide services to promote the health and well-being of local residents. The Board approves the Health Department's budget and hires a health commissioner to manage its day-to-day operations.

Board of Health members are appointed to five-year terms by designated groups representing Napoleon, Henry County, and businesses licensed by the Board of Health. Board meetings are the second Wednesday of each month at 12:30 p.m. at the Henry County Health Department. All meetings are open to the public.



Front: Roger Richard, President (Richfield Twp); Anne Goon, MS, RD, LD, Health Commissioner; Joel Miller, President Pro Tempore (Napoleon City)

Back: Al Wiederwohl (Licensing Council); Wallace Nelson (Ridgeville Twp); Alice Schwiebert, RN (Marion Twp); Sharon Miller (Washington Twp)

Not pictured: Edmundo Somoza, MD (Napoleon City)

## EMERGENCY PREPAREDNESS UPDATE

During the 2009-2010 H1N1 influenza pandemic, we were blessed by: 1) many hours donated by Medical Reserve Corps volunteers, 2) many extra hours worked by our staff, 3) increased media coverage by WNDH radio, Northwest Signal, Deshler Flag, and Liberty Press, 4) many community members helping us promote the

importance of getting vaccinated, 5) local residents who were patient and understanding as we worked with changing amounts of vaccine and eligibility guidelines, and 6) special federal funding to pay for our preparedness and response efforts. Thank you all for helping us protect the health of our county!